

“Bangalow Have Your Say!” survey results

Throughout December 2015 and early January 2016, a community committee made up of the Bangalow Chamber of Commerce, Bangalow Progress Association and Bangalow Building Owners and Stakeholders Alliance, together, conducted a survey asking residents of 2479, business owners, workers and visitors to Bangalow what they like and dislike about the village, and the changes, visions and big ideas they would like to see implemented in Bangalow. Many of you may have seen this survey in your letterbox and, hopefully responded to it.

A total of 313 responses were received, the majority of which were from residents of the 2479 postcode area. The survey responses have been analysed and categorised by the community committee. A summary of the analysis has been provided for you below to discuss with your members. If you have any questions in regards to these survey results please contact Tony Hart by email at hart_t@bigpond.net.au .

Bangalow Have Your Say! survey form



What do you think Bangalow should be like in, say, 10 years time? Here is your chance to tell us about ways that our village could be better or different. Do you have future aspirations for Bangalow?

Byron Shire Council have committed to starting work on a master plan for Bangalow in early 2016. We would like to hear the views and aspirations of as many of our Bangalow community as possible and to take these to Council to inform the master plan. To create a successful master plan Council needs to understand the issues and changes the community would like to see in Bangalow.

Please take this opportunity to express your thoughts and ideas about Bangalow, whether you are a resident, business owner, property owner, worker or visitor from the next town or from far away. By giving your views below, you will be helping to paint a picture of the community's vision for our village.

What do you like about Bangalow?

What do you dislike about Bangalow?

What changes (if any) would you like to see in Bangalow?

What is your BIG IDEA or vision for Bangalow?

Name (optional):

Email (optional):

Residential Locality:

Residential Postcode:

Age group:

0-15 years 16-30 years 31-45 years 46-60 years 61+ years

Tick any of the following which apply:

I own a business in Bangalow
 I work in Bangalow

Please return completed forms to the boxes at the Post Office or Newsagency in Bangalow, or by email to bangalowhaveyoursay@gmail.com. Alternatively, you can have your say online at <https://www.surveymonkey.com/r/bangalow> or by scanning the QR code with your smartphone.



Sponsored jointly by the Bangalow Progress Association Inc, the Bangalow Chamber of Commerce Inc, and the Bangalow Building Owners and Stakeholders Alliance.

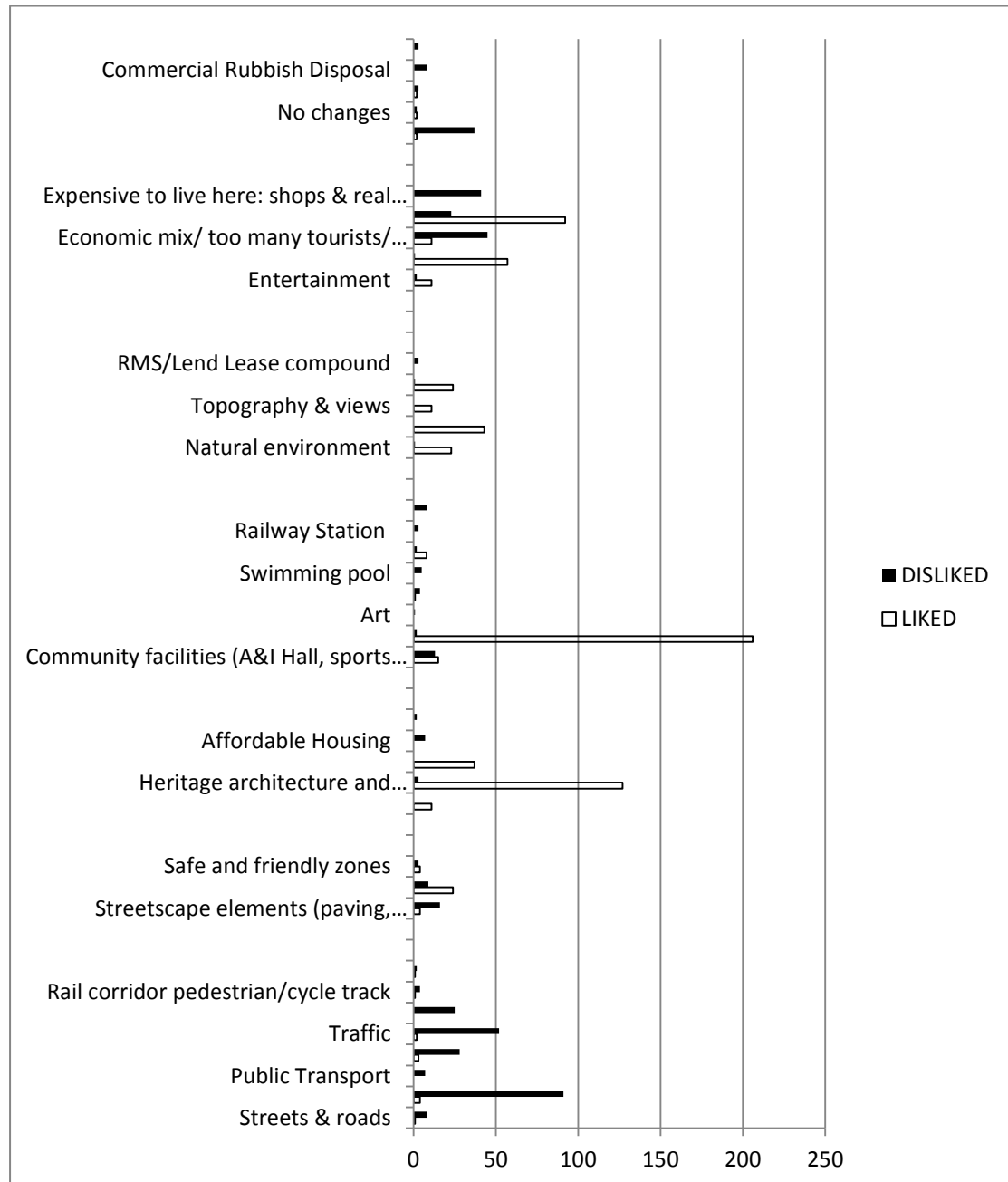
Table 1 - Survey response categories and tallies

	CATEGORY	LIKED	DISLIKED	CHANGES	BIG IDEAS
ACCESS, MOVEMENT & TRANSPORTATION					
101	Streets & roads	1	8	11	12
102	Access & parking	4	91	60	17
103	Public Transport	0	7	12	0
104	Pedestrian & cycle network	3	28	44	32
105	Traffic	2	52	33	18
106	Granuaille Rd through traffic	0	25	18	2
107	Rail corridor pedestrian/cycle track	1	4	33	30
108	Rail Service Return	1	2	3	4
PUBLIC DOMAIN					
201	Streetscape elements (paving, driveways, kerbs)	4	16	19	7
202	Public spaces and open spaces	24	9	16	18
203	Safe and friendly zones	4	3	1	0
BUILDING FORM AND HERITAGE					
301	Building heights	11	0	2	6
302	Heritage architecture and characteristics	127	3	7	14
303	Village centre character	37	0	2	1
304	Affordable Housing	0	7	10	8
305	Tourist Accommodation	0	2	6	4
COMMUNITY AND CULTURE					
401	Community facilities (A&I Hall, sports fields)	15	13	12	6
402	Community/Village feel	206	2	1	12
403	Art	0	1	1	1
404	Weir/ Bangalow Parklands	1	4	22	13
405	Swimming pool	0	5	32	15
406	Primary School	8	2	4	6
407	Railway Station	0	3	7	9
408	Youth Facilities	0	8	9	2
ENVIRONMENT & SUSTAINABILITY					
501	Natural environment	23	1	2	2
502	Rural setting	43	0	0	2
503	Topography & views	11	0	0	0
504	Street trees and green areas	24	1	16	17
505	RMS/Lend Lease compound	0	3	1	3
506	Environmental Program	0	0	5	11
ECONOMIC DEVELOPMENT					
601	Entertainment	11	2	4	4
602	Markets, festivals & events	57	1	2	4
603	Economic mix/ too many tourists/ crowds	11	45	17	3
604	Restaurants, cafes, pubs, retail & other commercial land uses	92	23	18	14
605	Expensive to live here: shops & real estate	0	41	6	1

OTHER					
701	Development/Growth	2	37	15	17
702	No changes	2	2	32	39
703	No more development	2	3	18	28
704	Commercial Rubbish Disposal	0	8	1	0
705	NBN Network	0	3	3	1

Chart 1 – Graphical tallies of Likes and Dislikes for survey response categories

(note – each set of bars represents a category in Table 1 above. There was not enough room to include the heading of each category next to each set of bars in the chart.)



Summarised survey responses received for the Changes and Big Ideas questions

ACCESS, MOVEMENT & TRANSPORTATION

Traffic:

Reduce speed limits in town	6
Less Main Street Traffic	8
Keep the trucks out of town	6
Station Street rail crossing to allow through traffic	6
Improve the traffic distribution in the CBD with a one-way system: Byron St, Ashton St, Deacon St & Station St.	2
Byron Street should be one-way	2
Station Street could be improved with a one way loop up Station Lane	1
Fix the one-way section of Deacon Street (the hill end)	2
Upgrade Deacon St	1
On and Off ramp to Highway to Byron	2
Traffic calming devices	1
Roundabout middle of town	3
Use the rail corridor as a road	1
Potholes	1
Other	8

Granuaille and Lismore Rds:

Granuaille and Lismore Rds - traffic calming etc	14
Create a bypass to Lismore	12
Southern bypass south of Byron Creek to join Pacific Hwy	3
Reduce speed limit between Rifle Range Rd to Industrial Estate to 50kph	2
Keep the trucks off Granuaille St	1
Roundabout at Rifle Range Road	1
Speed camera on Lismore Road	1
Hinterland Way/Granuaille Rd roundabout	1

Parking:

More parking required	51
Parking at the edge of town - walk into CBD e.g. Heritage House, opposite Readings	5
Parking in railway sidings	4
Underground parking	2
Multi-storey car park where the railway line is	1
No parking in Station LANE	1
Create short parking zones in main street e.g. 1/2 hour and 2 hour zones	5
No parking or one side parking in main street	2
Better pick up and drop off zone at the Primary School	3
Disabled parking	3
Paid parking	1
Showground for parking	3

Pedestrian & cycle pathways:

Move the pedestrian crossing in Byron Street to the middle of the street or have 2 crossings	2
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We need walking and riding tracks (linked to each other)	41
Use the rail corridor for pedestrians & cyclists	54
Make Byron Street a mall - no cars	10
Make Station Street a mall - no cars	4
Shared pedestrian/car zones in the CBD	5
Fix the CBD footpaths	3
Link Rankin Drive to the Sports Oval	2
Footpath to Newrybar	1
Bike trail outside town linking to other towns	16
Improve public transport	11
Return the trains or light rail links to other villages	7

PUBLIC DOMAIN

Streetscape elements [Paving, driveways, kerbs etc]

More bench seats	2
Seating at the bus stop	1
Repair Main Street pavement (safety, cleanliness)	1
Lights and flower baskets in main street	7
More street artists	1
Protect setbacks and streetscapes	1

Public spaces and open spaces

Botanic gardens	3
Creek Boardwalk, sculpture walk	2
Showground	2
Sportsground sculpture walk	1
Park at the weir	1
Station St meeting place with tree and canopy	2
Do something with Leslie St land	1
Bangalow welcoming signs and identification	5
Underground power for Byron & Station Sts with heritage light poles	3
Other	3

BUILDING FORM & HERITAGE

Building heights

Retain low heights in CBD including Station St	1
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Heritage Architecture & characteristics

Retain heritage character in Station Street	1
More control over new buildings in heritage conservation area	1
Minimize the advertising on shop fronts	1
Paint the shop fronts uniformly	1
Return to traditional heritage colour schemes in CBD	1
More coverage over the footpaths (awnings) for wet weather	1
Buildings & signage to conform to heritage design values e.g. Summerland Cr Union	2

Village centre character

Zoning review of CBD and surrounds	1
Revitalise CBD by some demolitions, conversions, etc	1

Build a public plaza, perhaps in Station Street	1
Affordable housing	5
medium/high density in CBD	3
Apartments on school/gas station/above RSL Hall	1
Other	2
Tourist accommodation	
Caravan park, motel near highway, camping area	3
COMMUNITY & CULTURE	
Community facilities	
Community information centre	1
Women's shed	1
New clean, modern toilets, including facilities for parents	4
We need a community centre	1
Create regular community based activities every month	1
Monthly night market	1
Monthly kids clothes and toys swap market	1
Provide a public graffiti wall	1
More night life options for all ages	1
More day care centres/community school	2
Late night shopping	1
Relocate the school	2
Community Garden	4
Botanical Garden	2
More parking at the Bowlo and Sports Fields	1
A library	1
Build a basketball and netball court in the sporting fields area	1
Better use of the showground land (not just agisting cows)	1
Better use of A&I Hall	2
Listen and record the stories of the older local residents before they are gone	1
Art	1
Weir/Bangalow parklands	
Fix the weir	33
Swimming pool	
Build the pool	38
Public school	
Relocate	3
Parking and drop off	2
Bigger primary	1
High School	2
Build a K-12 School	2
Railway station building/rail sidings	
Restore the Railway Station	7
Restore Railway Station for commercial business	7
Restore the railway station for a community (youth?) centre	4
Beautify area between railway station and the pub and link it to the Main Street	4

Use the rail sidings for new pedestrian only businesses	2
Keep the rail sidings green	1
Community multi-purpose space "common" on rail sidings	1
Get rid of the derelict railway station	1
Rail camp and cafe	1
Food and arts centre	1
Develop whole area	1
Youth facilities	
Involve youth in decision making	1
More childrens activities/better playgrounds	7
Youth centre and training	5

ENVIRONMENT & SUSTAINABILITY

More trees in CBD required	7
Shade trees for CBD	2
We need to be greener/ more green spaces/parks	16
Fix the flooding problem	1
Create traffic blisters in Station St for planting large shade trees	1
Energy sustainability	1
Parks with flowers	2
Flower boxes for the Main Street	3
Return RMS/Lend Lease site back to rural pastures or park land	4
Plastic bag free Bangalow	1
Become first community to become carbon neutral by investing in renewable energy (Toowoomba)	2
Board walk along the creek bank/ fix the old track	2
Remove the Camphors	1
A very large tree at the new roundabout off the new Pacific Hwy	1
Botanical gardens at weir/open island at weir	2
Environmental programs	4

ECONOMIC DEVELOPMENT

Entertainment

Guided tours for visitors	1
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Markets and Festivals

Move Saturday market to the Bowling Club	1
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Economic mix/too many tourists/crowds

Infrastructure cannot cope with more growth	1
tourist (lifestyle) shops at expense of local needs	1
More local employment/ Few jobs/new or bigger business park	11
Less tourists	4
control holiday letting	1
Need to be less trendy	2
Other economic mix/too many tourists/crowds	1
Develop unique business for locals and tourism	2
An Arts & Creative Industry Hub	2

Restaurants, Café, Clubs, Pubs and Retail and other commercial land uses

A better mix of shops/restaurants required (more diversity)	6
No cheap eating incl Maccas, KFC and Subway	1
Pop up eateries once a week? Once a month? E.g. Peppe's Pizza trailer (to create a nightlife)	1
Affordable eating and shopping for locals	6
A boutique, upmarket town with diverse range of quality shops, child friendly, surrounded by nature	1
More restaurants/shops in the CBD	5
lack of good green grocer/value supermarket (even at industrial estate)	4
Sidewalk eating/Parisian style cafes	4
Make an A&I "Plaza" space	2
Develop a food culture	1
Extend shopping area for more diversity	2
More emphasis on the brand "Bangalow"	1
World class food add value facility on one tree hill	1
Lack of restaurants at night	1
Create a destination precinct	2
weir boardwalk with cafes	1
Sustainability business hub	2
Open the Post Office on Saturday	1
Allocate an area for commercial skips in the CBD	1
Support small organic farms and associated enterprises	1

OTHER - INCLUDING DEVELOPMENT SUGGESTIONS

No more housing estates/ no urban sprawl	9
We need NBN	4
Development which is sympathetic to the federation feel of the village	4
Create a town square/ create a Bangalow "heart"	3
Identify areas for moderate to high density housing "outside the CBD"	1
Increase "centralised" medium/high density dwellings	4
Good residential development	3
Cap on housing due to lack of infrastructure	1
Short term accommodation required	3
No apartment living	2
Build a retirement village	3
Greater variety of housing	1
One or two "Abbeyfield" houses - <i>"affordable, secure and supportive group housing for people in need"</i>	1
Affordable housing	3
Caravan Park or Park for RV's	3
Develop Station St with an emphasis on accommodation for residents & visitors	1
No highrise buildings/ tight restrictions on building heights	5
Build single storey villas for downsizing older residents and singles	3
Protect the old houses- don't pull them down	2
Heritage Precinct for Ballina Road	1
Establish town boundaries	2
Allow commercial business to be run from Main Street houses	1

satellite areas for future business infrastructure so the existing town charm can remain.	1
Rezone Granuaille Rd commercial	1
One planning body; an independent community with funding to fix, repair & demolish as required	1
Amalgamate with Ballina	1
Remove old non-heritage buildings like Abracadabra	1
Rigorous DCP underpinning town master plan	1
No changes	28
No more development	8