



Record of the Bangalow Place Creation Workshop

held 16-17 March 2016
at the Bangalow Bowling Club

BYRON SHIRE COUNCIL

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Workshop Participants - by table group

Group 1

Sharyn French	Manager Environmental and Economic Planning, Byron Shire Council
Susie Boyle	Bangalow Public School
Andrew Hill	Compliance Officer, Byron Shire Council
Jenny Coman	Bangalow Progress Association
Tony Hart	Bangalow Progress Association
Don Osborne	A& I Hall Management Committee

Group 2

Carolyn Adams	Bangalow Chamber of Commerce
Paul De Fina	Bangalow Building Owners and Stakeholders Alliance
Cr Alan Hunter	
Vivienne Gorec	Bangalow Historical Society
Steve Martin	Bangalow Public School Parents and Citizens Association
John McIntosh	Bangalow Lions Club

Group 3

Carmen Finch	Bangalow Community Children's Centre
Steve Connelly	Northern Rivers Design Advisory Panel
James Flockton	Drainage & Flood Engineer, Byron Shire Council
Andy Erskine	Superintendent Parks, Byron Shire Council
Sue Franklin	Bangalow Planning Network

Group 4

Dominic Finlay-Jones	Dominic Finlay-Jones Architects, Bangalow
Jan Hulbert	Bangalow Parks (Showground) Management Committee
Cr Duncan Dey	Attended as an observer only
Chris Larkin	Major Projects Planner, Land and Natural Environment, Byron Shire Council
Luke Munro	Planner, Development Assessment, Byron Shire Council
Jeff Lovett	Bangalow Chamber of Commerce

Group 5

Lyle Le Seur	Bangalow Sports Association
Noelene Plummer	Bangalow Land & River Care
Bart Elias	Bangalow Building Owners and Stakeholders Alliance
Nadine Hood	Bangalow on Foot (was on Table 4 for Day 1, then moved to table 5 for Day 2)
Cr Simon Richardson	Mayor
Tara McGready	Senior Planner, Environmental and Economic Planning, Byron Shire Council
Fiona Sinclair	Planner, Environmental and Economic Planning, Byron Shire Council

Workshop Facilitator

Andrew Hammond	Placefocus
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Introduction

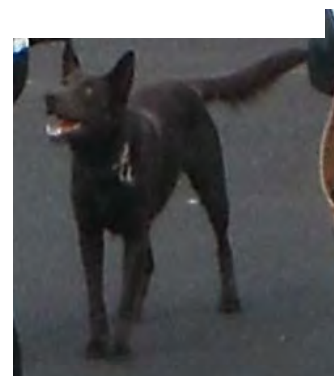
In March 2016, to commence preparation of a Masterplan for the village of Bangalow, Byron Shire Council initiated a 'Place Creation Workshop' for community stakeholders. Thirty-one people participated in the two day workshop including community representatives/ stakeholders, the Mayor, Councillors and Council staff. Facilitated by placemaking consultant Andrew Hammond from Placefocus, the workshop aimed to inform the preparation of a 'Place Activation Plan', as part of the masterplanning process.

The Place Creation Workshop delivered a combination of training on Placemaking (including urban design) and workshop sessions with the aim of developing and prioritising realistic actions for improving Bangalow, with a particular focus on the village centre. The combination of training and workshop was intended to motivate, enable and empower the participants to act like Placemakers, so that stakeholders from the Bangalow community rather than professional consultants, developed actions for their streets and places, consistent with the principles of applied learning.

The workshop generated place activation ideas that were "lighter, quicker, cheaper" to implement, as well as more strategic ideas relating to traffic, carparking, pedestrian movement, accessibility, community cultural and economic development, health, social inclusion, etc.

The workshop was specifically designed to "enable" participants by: — generating a conversation across Council and key stakeholders; — providing structure and common vocabulary to improve coordination, challenge roadblocks and build momentum; — sharing processes, tools, skills and mindsets for creating better places with existing knowledge; — combining national examples with 'day to day' initiatives in existing programs and budgets; and — identifying ideas for further investigation and action (personally and organisationally).

This document provides a written record of the ideas and actions generated at the Place Creation Workshop. The record will inform the preparation of a 'Place Activation Plan for Bangalow' to be produced by Placefocus and Council in partnership with the community.





Workshop Day 1

Morning Walking Conversation

A small group of participants met prior to the workshop, for an early morning site walk commencing at the Helix Cafe in Byron Street. The group walked down Byron St, along Station St to the A&I Hall, then through 6-10 Station Street, walking through to the back of the pub to view the rear of the railway station. Along the walk participants pointed out what *is* and *isn't* working and discussed ideas and opportunities for improvement.



Issues discussed on the walk included:

Not working – Cars often do U-turns in main street. No turn around opportunity.

Opportunity – Provide safe vehicle turn-around eg roundabout. Provide signage in main street to show drivers where to go to turn around.

Not working – Traffic noise and speed in main street.

Opportunity – Install elements in main street road reserve that will slow cars down.

Not working – Pedestrian crossing causes queuing traffic / Cars turning right from Station St hesitate if people are at the crossing.

Opportunity – Relocate the pedestrian crossing / Provide more than one pedestrian crossing in the main street.

Not working – Cars in main street turning right into Station St (from main street) causes queuing traffic.

Opportunity – Undertake a review of traffic movement and carparking in the CBD.

Not working – Overhead powerlines in main street are unattractive/ undesirable.

Opportunity – Underground the power in the main street.

Not working – Local residents have to drive through the main street to get to other parts of Bangalow.

Opportunity – Investigate options to enable local traffic to by-pass the CBD.

Not working – Existing Leopard Trees in main street drop fine leaves which blow into shops and clog the gutters and stormwater drains.

Opportunity – Replace Leopard Trees with a more appropriate street tree species (use mature tree stock).

Not working – Existing shop awnings limit opportunities for planting street trees on the footpath.

Opportunity – Consider planting new street trees in the road reserve. Can help to slow traffic. Example – Temporary Parklets in San Francisco. Provided by Council and get delivered on the back of a truck.

Not working – It is difficult for local residents to get into the shops to buy daily household supplies, due to lack of parking spaces close to shops. Locals only use a few key shops eg. Foodworks, butcher, newsagency, pharmacy.

Workshop Day 1

Opportunity – Provide short term parking (15 to 30 minutes) in front (or at rear)of key shops. This could be trialled temporarily.

Not working – Rubbish bin storage for commercial premises needs to be improved. Some existing storage facilities are impractical and inadequate. Many wheelie bins are being left on the footpath/ in the street which is unsightly and unhygienic close to cafes.

Opportunity –_Review and consolidate rubbish bin storage facilities for commercial premises.

Not working – The area (public road) directly in front of the A&I Hall is highly used as a pedestrian gathering space and is an important pedestrian thoroughfare, especially when performances/ events are on in the Hall and on monthly market days. However there are safety issues and inherent conflict between cars and pedestrians using this space.

Opportunity – Provide a safe, multi-functional, village square type pedestrian space in front of the A&I Hall. Undertake a review of pedestrian and vehicle movement and carparking in Station Street.

Not working – The area at the rear of the hotel including the railway corridor is undeveloped land that has a lot of potential to be activated. The weekly Bangalow Farmer’s Market is currently held on privately owned land at the back of the hotel. There is potential to provide pedestrian (and visual) connection from the rear of the hotel through to the A&I Hall.

Opportunity –Consider options to provide activation of the area at the rear of the hotel (including the railway corridor) and improve pedestrian (and visual) connectivity from the back of the pub through to the A&I Hall. Council to liaise with the rail authority (John Holland)_regarding future public use of the railway corridor and potential upgrading of the Railway Station building.

Not working – Long blocks in main street with few accessible laneways/ mid block links make pedestrian movement around the centre difficult.

Opportunity –_Investigate opportunities to create mid block pedestrian links and open up laneways at side and rear of shops. Council to liaise with private property owners to enable public access to existing laneways.

Workshop Day 1

Sheet 1 – Participants’ responses to the following 3 questions:

1. What is and isn’t working?
2. What are the opportunities for improvement and potential obstacles?
3. For those areas which are not working, what percentage is due to lack of:
 - (a) infrastructure
 - (b) activation

Group 1 - Station St & Byron St (west)

What *is* and isn’t working? What are the opportunities for improvement and potential obstacles?

- Cars and traffic – remove/ reduce carparking in town; reduce speed
- Lack of pedestrian links
- Red tape – use of railway station
- Byron St (west) pedestrian access – poor paving surfaces, kerb, only one pedestrian crossing.
- Affordable shopping for locals and families
- Businesses not keeping with heritage look
- Making public spaces “sticky” – railway station etc.
- Public transport and location of bus stop
- Lack of public artwork in town and pedestrian areas
- Leopard trees

What percentage is due to lack of (a) infrastructure and (b) activation?

- 50 / 50 - Station St
- 80 / 20 - Byron St (west)

Group 2 – Station St & Deacon St

What *is* and isn’t working? What are the opportunities for improvement and potential obstacles?

- Gun barrel main street – opportunity for traffic calming (build-outs, street trees)
- No focal area/ meeting place
- Living in Station Street
- Bring locals into town via walking/ cycling
- Provide small incubator spaces for businesses.
- Provide activities for all stages of life to encourage all ages to stay in Bangalow.
- Future development around other small towns/ link to towns
- Local rents expensive
- Needs to be a fun place for all ages.
- Cost of living locally
- Mix of population (age)
- Retain our young folk

What percentage is due to lack of (a) infrastructure and (b) activation?

- No answer given

Group 3 – Station St & Byron St (east)

What *is* and isn’t working? What are the opportunities for improvement and potential obstacles?

- Poor pedestrian / cycle access / network
- Main Street is the through route from Lismore to Byron Bay. Need to control traffic speeds.
- Opportunity to use rail corridor as a walking/ cycle path providing links from Rifle Range Rd to sportsfields to Rankin Dr with a bridge over the creek.
- Wary of using rail corridor for commercial purposes as this would preclude community activities.

Workshop Day 1

- Obstacles to improvement: approvals, tourist impacts

Opportunities to create:

- peripheral carparks on outskirts with attractive walkways in to town
- shared zones in high traffic areas – Byron St west & Station St
- pedestrian bridge(s) over creek; transfer bridge from weir
- tourist accommodation concentrated in town centre
- Deacon St two-way to reduce the load on Bangalow Road

What percentage is due to lack of (a) infrastructure and (b) activation?

- 50 hard / 50 soft

Group 4 – Station St & Showgrounds

What *is* and isn't working? What are the opportunities for improvement and potential obstacles?

- Pedestrian connectivity - Deacon St to Byron St;
- Rail corridor is currently a barrier to movement.

Opportunities to:

- use rail corridor as east to west pedestrian/ cycle connection ; flat topography; needs crossing points;
- upgrade footpath surfaces
- improve signage to carparking areas
- improve connectivity (Hinterland Way heading south)
- improve permeability through town
- provide maps for visitors showing pathway network with distance/ steps
- allow pop-up shops in carparks
- improve accessibility of footpaths and kerbs
- provide U-turn opportunity for traffic from Granuaille Road

What percentage is due to lack of infrastructure (hard) and/or activation (soft)?

- 70 hard / 30 soft

Group 5 – Whole of Town

What *is* and isn't working? What are the opportunities for improvement and potential obstacles?

- Traffic at peak times
- Carparking
- Lack of availability of smaller, more affordable spaces for businesses to buy/lease.
- Lack of rental options limits potential business opportunities and interactions
- Poor pedestrian connectivity - improve links from CBD to surrounding residential areas, existing open spaces and community assets (showgrounds, sportsfields, railway land)
- Lack of outdoor spaces for social interaction
- Open community conversations needed

What percentage is due to lack of (a) infrastructure and (b) activation?

- 50 hard / 50 soft

Do we do this? Should we? OR Can we improve? Action - How/ What?	Group 1 Station St & Byron St (west)	Group 2 Station St & Deacon St	Group 3 Station St & Byron St (east)	Group 4 Station St & Showgrounds	Group 5 Whole of Town
Who are the Users? Are we user focused?	<ul style="list-style-type: none"> Young families (provide better facilities, childcare) Tourists of all ages (provide more accommodation options) Youth Visitors from within the region (come to attend performances at A&I Hall, local festivals and events, markets, and to use cafes/ restaurants/ shops) Employees of local businesses Seniors/ Ageing population 		<ul style="list-style-type: none"> We think we are user focused but not doing it very well. We can do it better. 	<p>We are sort of user focused. We can do it better.</p> <p>Opportunity to better cater for:</p> <ul style="list-style-type: none"> grey nomads youth people without cars 	<ul style="list-style-type: none"> Need to work out who the users are What are their needs?
Who are the Placemakers?			<ul style="list-style-type: none"> Community groups eg. Landcare, Sports Association, Chamber of Commerce, Progress Association, Parks Trust 	<p>Do we currently have a placemaker?</p> <ul style="list-style-type: none"> Yes on soft activation No on hard infrastructure <p>What can we do better?</p> <ul style="list-style-type: none"> Streetscape Walking/ cycling 	The community groups and representatives
Who are the Place Champions?	<ul style="list-style-type: none"> There are few Place Managers. There are individual community groups but no link to Council/ the big picture. No dedicated Place Coordinator in Council No dedicated Urban Designer in Council 	<ul style="list-style-type: none"> Chamber of Commerce Progress Association Bangalow on Foot Association? Council 	<ul style="list-style-type: none"> Community groups eg. Landcare, Sports Association, Chamber of Commerce, Progress Association, Parks Trust 		
Who are the Place Managers/ Place Coordinators?		<ul style="list-style-type: none"> C.T.P. Less development control and more involved by attending meetings and reporting Need to be more accountable 	<ul style="list-style-type: none"> Council – There should be one contact for Bangalow. 	<ul style="list-style-type: none"> Do we currently have one? - No Should we? - Yes Can we do it better? – Council roles How/ What? – Council roles 	<ul style="list-style-type: none"> No formal Place Manager currently. <p>How can we do it better?</p> <ul style="list-style-type: none"> Empower a group of community members to become the managers that drive actions.
Who are the Place Coordinators?					<ul style="list-style-type: none"> Nor really any Place coordinator currently but we are in the middle of the master-planning process which will require this
Who are the Urban Designers?		<ul style="list-style-type: none"> Byron Shire Council Need to liaise with all groups 	<ul style="list-style-type: none"> Practical day to day work. Landscape analysis overall. No specialist doing the job 	<ul style="list-style-type: none"> Do we currently have one? - No Should we? - Yes Can we do it better? – Council co-ordinator 	<ul style="list-style-type: none"> Harness the experience of professionals in the community.
Do we engage Stakeholders?			<ul style="list-style-type: none"> We try Need to improve user social networks 	<ul style="list-style-type: none"> Do we currently? – Historically no, but this is now looking up! Should we? – Yes! How can we do it better? – Council to give more notification. 	<ul style="list-style-type: none"> Create a ‘Place Enabling Group’ to engage and work with a ‘brains trust’ made up of stakeholders in the community <p>Eg. Enabler/ Guardian Group is advised by Stakeholders including Council and an Urban Design Advisory Group.</p>
Who are the Place Enablers?				<ul style="list-style-type: none"> Do we currently? – Landowners How can we do it better? – Main Street Committee 	
10 Faces of Innovation					
Organisational Placemaking			<ul style="list-style-type: none"> We don’t know if we do it. We do go to Council with plans not just ideas. 		

	Group 1 Station St & Byron St (west)	Group 2 Station St & Deacon St	Group 3 Station St & Byron St (east)	Group 4 Station St & Showgrounds	Group 5 Whole of Town
Public Realm	<ul style="list-style-type: none"> • Infrastructure - Transport • Paving to reflect the 'use' • Need for better public transport and integration into pedestrian area for better access • New infill buildings must compliment older heritage buildings – not introduce new style etc 	<ul style="list-style-type: none"> • Buildings – Yes • Infrastructure - No 	<ul style="list-style-type: none"> • Footpaths in CBD need rejuvenation • Older inner suburbs lack footpaths or existing footpaths are damaged 	<ul style="list-style-type: none"> • All old buildings especially the A&I Hall including the context (trees) • Station St should be a garden street • Footpath on both sides – better quality • Underground the power lines • Street lights • Add a public square – with connection to the A&I Hall 	<ul style="list-style-type: none"> • Poor toilets • Lack of meeting places • Great main street façade • A&I Hall • Scale is good • Improving waterfront area • Sportsfields are good • Walking trail around sportsfields is good
Legibility		<ul style="list-style-type: none"> • Streets - ? • Traffic – No (u-turns a problem) • Cycling – No • Pedestrian - No 	<ul style="list-style-type: none"> • No town bypass • Old highway and BG2 are dirty from highway • OK except RMS signage 	<ul style="list-style-type: none"> • Fairly clear, Station Street is only short • Could be better • Nice gates • Busy street at peak times • Has connection to rail/ walk/ cycle corridor 	<ul style="list-style-type: none"> • Where are the parking areas? • Lack of sense of mystery • Use of connections/ laneways not well known • No public map of Bangalow – put on noticeboard • No signage • Strong main street legibility
wAlkable	<ul style="list-style-type: none"> • Add new walking trails like art focused • Link parkland areas • Better focus on people and pedestrian access • Carparks at perimeter 	<ul style="list-style-type: none"> • Yes but room for improvement • Cars before people – This needs to change 	<ul style="list-style-type: none"> • Generally good for closer suburbs • Bad for Rifle Range Rd to CBD, Raftons Lane etc, Granuaille Rd and Lismore Rd • Little permeability in town except on private land • Street crossings needed in Byron St(W) for Feros Care/ Bowls Club etc and outside school • Move Byron St € crossing to Fire Station Park 	<ul style="list-style-type: none"> • Could be better footpaths on both sides • Provide connections through to Station Lane 	<ul style="list-style-type: none"> • CBD is pretty good • Poor connectivity from CBD to residential areas • Footpaths non-existent • Need connections to school
Context	<ul style="list-style-type: none"> • Continue to enhance heritage values of village – uniqueness of character and rural setting 	<ul style="list-style-type: none"> • Yes – continue to build/ compliment the heritage character 	<ul style="list-style-type: none"> • Yes • History • North-south/ South-west axis 	<ul style="list-style-type: none"> • Potential for critical connection Showgrounds to A&I Hall to Rail Trail etc. • Scale • Open space 	<ul style="list-style-type: none"> • Bangalow does that well • Scale of buildings is good • Events – Bangalow Show (connection to rural values) • Interesting topography
Environment	<ul style="list-style-type: none"> • Retain rural setting and natural environment 	<ul style="list-style-type: none"> • Parklands/ Creek – working on improving 	<ul style="list-style-type: none"> • Perfect rural setting • Ridgeline views, greenery • Good position in shire and Northern Rivers triangle 	<ul style="list-style-type: none"> • Street trees would help 	<ul style="list-style-type: none"> • Could do better • Healthier waterways • Need more plantings reflecting the local ecology (onus is currently on shop owners) • Healthier waterways • Planting around the weir. Pool Park area is being regenerated. • Improve connection of green areas
Safety	<ul style="list-style-type: none"> • Respect strong community spirit/ connections • Caring community - safe 	<ul style="list-style-type: none"> • Insufficient lighting in Station St and Deacon St 		<ul style="list-style-type: none"> • Cars doing 3-point turns at entry gateway don't help • Poor street lighting 	<ul style="list-style-type: none"> • Bored youth • Traffic – confusion at pedestrian crossing • Cars U-turning at bad positions • Street lighting is bad, particularly in Station St and Deacon St

Workshop Day 2

Morning Walking Conversation

A small group of participants met prior to the workshop, for an early morning site walk (in the rain) commencing at the Sparrow hole-in-the-wall food outlet in Byron Street. The walk proceeded (despite the rain, thanks to Carolyn's collection of unclaimed lost umbrellas from the newsagency) up Byron Street to pause at the bus stop in front of Choux Choux Café. Participants then crossed the road to inspect Memorial Park (the pocket park on the top of the hill where the public toilet block is located). From here the train of umbrellas ambled back down Byron Street and through Fire Station Park to Deacon Street. In Deacon Street participants saw first-hand how poorly managed stormwater run-off is causing significant erosion of the edges of the road pavement. Loose gravel and high volumes of water on the road are a slip hazard for pedestrians. Some of the items discussed on the walk included:

Not working – Location of bus stop in front of Choux Choux Café is a loss of carparking spaces. The country buses idle here for a long time creating noise, fumes and congestion in front of shops.

Opportunity – Consider options for relocating the bus stop.

Not working – Pocket Park at top of main street is underutilised. Issues identified – park is overly shaded (too many large trees); existing memorials expensive to restore (could be relocated); public toilets well used; this space could be connected to railway corridor; this park could function better as an attractive entry feature/ gateway to the CBD;

Opportunity – Undertake a formal survey to understand how open space areas in proximity to the CBD are currently being used and by whom.

Opportunity – Undertake future planning of parks and open spaces in an integrated fashion as part of the overall masterplan.

Not working – Fire Station Park is underutilised.

Opportunity – To provide moveable chairs, tables, umbrellas that could be packed up at night by commercial traders. Opportunity to make the space more attractive to young people (provide a climbing wall, wall murals). Provide more shade, seating, a coffee cart or food van.

Not working – Deacon Street. Locals coming into town from residential areas to the north and west currently have to do a U-turn to access the Foodworks carpark.

Opportunity – One “hairy, audacious” idea was to have traffic in Deacon Street going one-way in the opposite direction and to open the top end of Deacon St to the roundabout.

Opportunity – Consider widening the road reserve in Deacon Street through land acquisition to enable two way traffic and/or install parallel carparking spaces.

Opportunity – Prioritise road and stormwater drainage upgrades required in Deacon Street.

Opportunity – To incorporate ‘water sensitive urban design measures’ in new road and carparking areas in Deacon St to reduce stormwater impacts on the nearby Byron Creek and help improve water quality.

Opportunity – Andrew reminded the group of the comments made by Urban Designer Rob Adams (Director of City Design, Melbourne City Council) that the 3 key things that helped revitalise the Melbourne CBD were: (1) new paving, (2) new street trees and (3) bringing residents in the CBD.

Sheet 4 - Place Values – Summary of working groups’ responses

	Group 1 Station St & Byron St (west)	Group 2 Station St & Deacon St	Group 3 Station St & Byron St (east)	Group 4 Station St & Showgrounds	Group 5 Whole of Town
Core Values	<ul style="list-style-type: none"> • Heritage Tradition • Community character (friendly, relaxed, safe) • Scenic amenity • Passion 	<ul style="list-style-type: none"> • Community spirit (safety, volunteers visible) • Heritage precinct 	<ul style="list-style-type: none"> • The needs of permanent (and future) residents and workers should have priority and be considered first before the needs of visitors • Rural connections - The main street connects to the showground and the A&I Hall reinforcing the rural heritage of the place. • Meaningful built environment • Opportunities for community interaction • People not cars 	<ul style="list-style-type: none"> • Connection to rural life • Community spirit • Almost perfect – Asset / Liability 	<ul style="list-style-type: none"> • Inclusiveness • Community • Public spaces • Heritage
Aspirational Values		<ul style="list-style-type: none"> • Streetscape with daylight • Safely lit night streets • Activities/ places for young people • Reactivate existing parks • Bring creek into the vision of town • Reduce red tape - less rules, more imagination <p>Photo Art (2010?)</p>		<ul style="list-style-type: none"> • Connections to a rural past but current for today eg. The Bangalow Show is a 100 year old tradition. The locals respect it’s heritage but have updated it to make it current, relevant and appealing for today. 	<ul style="list-style-type: none"> • Technological connectivity (satellite offices) • Sustainability – jobs for people; homes for people • Affordability • Maintain diversity
Permission to Play					<ul style="list-style-type: none"> • More conservative • Respectful • Volunteerism • Engaged community •
Accidental Values				<ul style="list-style-type: none"> • Hampered by the fact that we are almost perfect. 	<ul style="list-style-type: none"> • Nimbyism • Everyone has an opinion • High community involvement

Sheet 5 - Place as a Story – Summary of working groups' responses

	Group 1 Station St & Byron St (west)	Group 2 Station St & Deacon St	Group 3 Station St & Byron St (east)	Group 4 Station St & Showgrounds	Group 5 Whole of Town
Quest	<ul style="list-style-type: none"> Heritage village 	<ul style="list-style-type: none"> Food town + Music Unite community groups 	<ul style="list-style-type: none"> Enhancing what is already here – not changing the town Sympathetic mix of old and new High quality modern architecture and appropriate materials The very best Incubator for integrating heritage + future/ modern ways/ ways towards the future 	<ul style="list-style-type: none"> Heritage Hinterland Village (almost perfect) 	<ul style="list-style-type: none"> Keeping Bangalow vigorous Uniting Nature + Village + People Uniting Past + Present + Future
Current Story		<ul style="list-style-type: none"> Why mess with perfect Festival village 	<ul style="list-style-type: none"> People come in to use the facilities in town but in different ways to how people used the town in the past. 	<ul style="list-style-type: none"> Heritage is happening (it's not dead) 	<ul style="list-style-type: none"> Locationally great – at the juxtaposition of coast, rural, central to other Byron hinterland villages Village for heritage
Future Story	<ul style="list-style-type: none"> Walkabout Bangalow Such a pretty place Discover more of bangalow Sign – Get out of your car and walk about Bangalow 	<ul style="list-style-type: none"> Bangalow Pork Park 3 little pigs 	<ul style="list-style-type: none"> Village Quirky Urbane 		
T-shirt Slogan		<ul style="list-style-type: none"> Not Byron (a bit above Byron) 	<ul style="list-style-type: none"> Bangalow – almost perfect Bangalow – not far from anywhere; it's not nowhere. I love Bangalow Bit above Byron 	<ul style="list-style-type: none"> A little bit above Byron Almost perfect Room to grow Community owned Finding common ground Heritage is happening Join the story 	<ul style="list-style-type: none"> Bangalow...such a pretty place A living village Respecting the past, embracing the future Culture rich Everyone gives a shit...
Participants	<ul style="list-style-type: none"> Passionate community and businesses 	<ul style="list-style-type: none"> Community The Past - Older residents are a link to the past 	<ul style="list-style-type: none"> Community, businesses, Council, tourists, rural hinterland dwellers Need community buy in to whatever the story is. 	<ul style="list-style-type: none"> Post office, front bar, shops, locals Events 	<ul style="list-style-type: none"> Residents, Tourists, nearby villages, shire and region, workers, community groups
Protagonist	<ul style="list-style-type: none"> Cohesive cooperation between all groups 		<ul style="list-style-type: none"> The newsagent The community Business Tourists – word of mouth Social media 	<ul style="list-style-type: none"> Show Chamber of Commerce Bangalow Progress Association Russell Blanche Frank Scarabolotti Tony Jones 	<ul style="list-style-type: none"> Advocates from community groups, shop owners, heartbeat, iconic businesses/ brands Broadly accepted cohort of champions Experience or event
Enemy	<ul style="list-style-type: none"> Traffic – the cars that ate Bangalow Better traffic management Provide parking out of town but close 	<ul style="list-style-type: none"> Disconnect of community groups 	<ul style="list-style-type: none"> Cars, trucks, through traffic Unsympathetic change Anti-change 	<ul style="list-style-type: none"> Self-interest before town interest Fly-by-nighters/ Stick-in-the-muds 	<ul style="list-style-type: none"> Inertia Gentrification Mobility Risk aversion Heritage stifling innovation

Workshop Day 2

Sheet 6 - Empathy Maps - Summary of working groups' responses

Group 1

Single Mum

Thinking: I love it here. I hope I can stay living here. Stability.
Sensing:
Saying: Good safety, comfort and amenity versus High expense
Doing: Shopping – expensive. Housing – expensive. Sports, dancing, parks
Feeling: Safe, included, anxious (high expense and no kindy)
Hearing: Welcome, supportive, empathetic

Group 2

Young Family

Thinking: Life is difficult because of price of living and housing
Issues: Require safe transport corridors (walkways/ cycleways)
Link up cycleway and walkways
Downsize older people into units to free up larger houses for families
Short supply of childcare
Current school is an asset
Engage school with community
Engage seniors with the younger community
Doing Opportunities:
Child friendly businesses
Farm
Heritage house

Group 3

Teenage Boy

Thinking: There's no employment future
Sensing: Connection to community
Saying: I'm bored. Take me to the Bay.
We love the skatepark.
We want a pool.
Lack of public transport.
Doing: Saving for a car.
Sport
Casual work in town
Skating
Feeling: Connection to community
Just here til they can leave
Hearing: We're troublemakers

Workshop Day 2

Group 4

Grey Nomads

Thinking: It would be nice to stop tonight. Could be our “eat out” night (5/2 rule).
Sensing:
Saying: Our tank is full. Where can we dump?
Where are we going to park?
Where are we going to stay tonight?
Doing: Googling “Bangalow”
Parking in front of school
Feeling: Frustration and anxiety
Hearing: Pull over!
Hurry up!

Group 5

8 Year Old Child

Thinking: Life is good.
I’m pretty happy.
Sensing: Kids love seeing the birds, frogs, native animals
Joy and freedom of being able to move through green spaces. This is becoming rarer and rarer.
Love the creek
Exposed to arts and culture through events
Kids love growing up here and are proud of growing up here
Saying: Talking with friends
Need more cycle paths
Need more play spaces/ play opportunities
Doing: Positive school environment
Sporting groups
Friends
Kids ride bikes around the sportsfields
Internet is an important part of their world
Love swimming in the creek/ weir and swinging on the rope
Rambling through the bush and creek environment
Billy Cart Derby
Markets
Playground near weir
Skate park
Going to local events, cafes, shops with parents
Feeling: Safe
Comfortable
Hearing: Kids know the names of all the animals

Sheets 7A & 7B - Place Proposals – Summary of working groups' responses

Group 1 - Station St & Byron St (west)

- New carparking areas (1) behind hotel and (2) at end of Station Street in railway land
- New pedestrian laneway connection behind main street shops accessed off Station St with new shops facing the lane
- Reactivate existing Fire Station Park (shade, shelter, café, furniture, turf etcetera)
- Friday night temporary street closure of Station Street for events, stalls etc.
- Street tree and feature planting in Station St and new laneway
- 15 minute parking in main street
- Two way traffic in Deacon Street
- Temporary trial parklet in main street
- Remove traffic barrier for left-hand turn from Byron St into top end of Deacon Street. Get traffic study.
- Reactivate park at top of Byron st (near toilet block) including memorials and all-weather shelter
- Provide facilities for motorhomes to stay 2 to 3 nights maximum. \$\$ can pay for initiatives.
- Remove pedestrian crossing from Byron St and create a paved shared area (see Poynton England example)

Group 2 – Station St & Deacon St

- Two new roundabouts at top of main street (like Poynton England example)
- New two-way road connection in the railway siding up (locate road close to the batter to reduce visual impacts as viewed from houses in Leslie St and above)
- New cycleway and parkland also in the railway siding land
- Bangalow Park near RSL
- Traffic calming in main street and more pedestrian crossing points (paved shared zones)
- Station Street becomes a paved shared zone, with planted median buildouts to slow traffic
- One-way traffic in Deacon street (top section only) in the other direction to what it is currently
- Develop fire station park
- Bus zone in front of school
- New carparking areas (1) at rear of hotel and (2) near Men's Shed
- Parallel parking off Deacon Street, in greenspace area

Group 3 – Station St & Byron St (east)

- Station Street (northern end) to be cobble-stone paving, no kerbs, local vehicle access only
- Increase in building height limits in Station Street (no higher than the A&I Hall). In return the property owner gifts a good amount of the site back to the community for public open space.
- Provide peripheral carparking areas: (1) off Station St (near Men's Shed and (2) eastern end of Byron St opposite Feros Aged Care
- Eastern end of Byron Street- narrow the road width from the bridge to Station Street and provide new wider cyclepath/ footpaths on both sides of the road with shady street trees so it is attractive and comfortable for people to walk/cycle into town from the peripheral carparking areas and surrounding residential areas.
- Laneways – create easements over private properties in Byron Street east to enable mid-block pedestrian links through to Deacon Street.

Workshop Day 2

- Remove the existing pedestrian crossing in main street. Install new pedestrian crossings: (1) higher up the hill in main street, (2) in front of the school, (3) in front of Feros Aged Care linking to sportsfields.
- Underground the powerlines.
- Create a riverside walk (gravel)
- Provide bridge over creek linking sportsfields to Leslie St/ Rankin Dr.

Group 4 – Station St & Showgrounds

- Provide loop roads rather than dead ends.
- Acquire land to create a new rear laneway at the back of the Bottleshop.
- Close off Station Street behind this new lane. Station St becomes a pedestrian environment with new shade trees and plantings.
- In Station Street the existing timber and tin cottages stay to reinforce local character. Provide pedestrian spaces at the rear of these buildings with connecting laneways between.
- Review school pick up / drop off arrangements. Open the back gate!
- Move the bus stop (for Country Link and other coaches) from in front of Choux Choux Café to the bus stop zone in front of the school.
- Cater for grey nomads in the area around the Historical Society building in Ashton Street.
- Provide a camp ground on the existing farmland near the creek
- Future Botanical Gardens along the creek.
- Artwork on bottleshop wall could be lift-off/ changeable panels

Group 5 – Whole of Town

Heritage and new building design:

- Faux heritage is out
- Consider relationship with what's next door
- Flexibility for colours
- What are the consistent design elements we need to keep throughout to preserve the heritage feel?
- We need to allow for innovation and flexibility as well, whilst always respecting the heritage values
- Needs to be a separate investigation and discussion/ process to get to the best controls for a DCP. Include design professionals in this conversation.



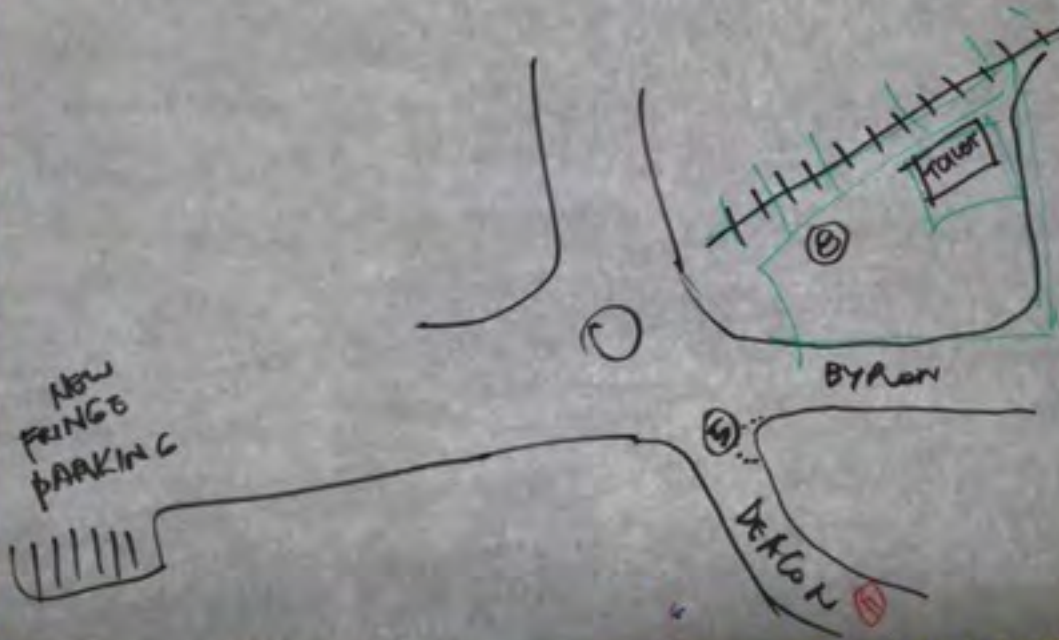
G1

⑤ REMOVE TRAFFIC BARRIER FOR L/H TURN - GOT TRAFFIC EVALUATION

⑧ RE-ACTIVATE PARK INCL. MEMORIALS + AN WEATHERA SHELTER

⑩ Motorhome - max 2 nights \$ to pay for windows

⑭ Remove pedestrian crossing create paved shared area eg (Paynton, England)



Group 1
STATION &
BYRON ST W.

③

Sheet 7A - Place Proposals

Group 2 – Station St & Deacon St



Sheet 7A - Place Proposals

Group 3 – Station St & Byron St (east)



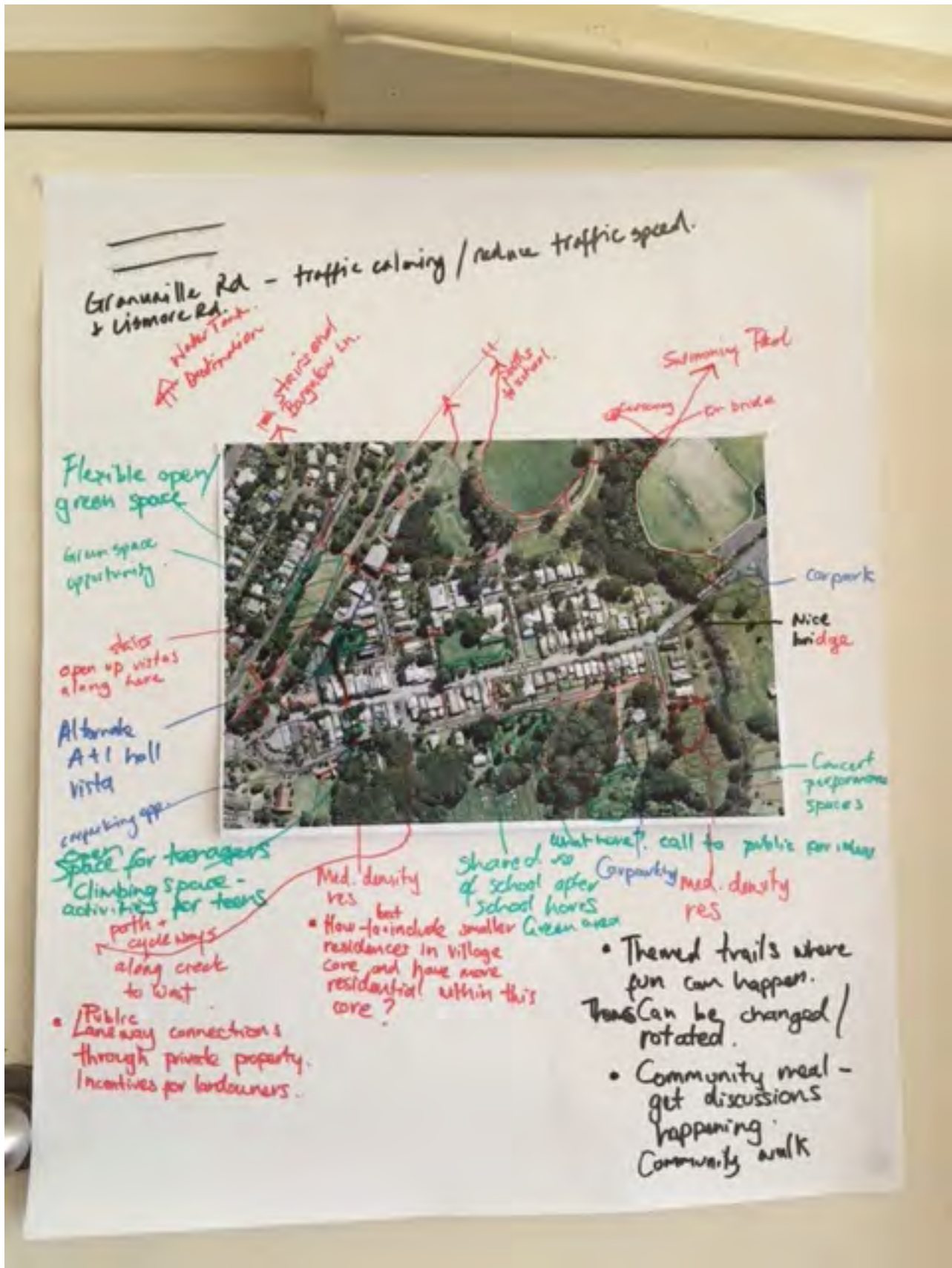
Sheet 7A - Place Proposals

Group 4 – Station St & Showgrounds



Sheet 7A - Place Proposals

Group 5 - Whole of Town



WHOLE OF TOWN

Group 5
⑦

possible roundabout?



• Heritage + new building design

- Faux heritage is out
- Consider relationship with what's next door
- Flexibility for colours.
- What are the consistent design elements we need to keep consistent throughout to preserve the heritage feel?
- We need to allow for innovation + flexibility as well whilst always respecting the heritage values.
- Needs to be a separate investigation + discussion/process to get to the best controls for a DCP. Include design professionals in this conversation.

Workshop Day 2

Sheets 8A & 8B - Activation/ Range of Involvement – **Summary of working groups' responses**

Group 1 - Station St & Byron St (west)

ACTIVATION:

Bangalow App which shows:

- Restaurants
- Parking
- Walkways
- Events
- Access
- toilets

Activate Station Street:

- Partially close on Friday night – Pop Up Plaza
- Market stalls
- Food trucks
- Youth entertainment
- Music

Activate Fire Station Park:

- Shade/ shelter
- Café furniture
- Turf
- Pop-up coffee shop
- Art and craft exhibits
- Public wi-fi

Activate Memorial Park

- Shelter
- Clean up memorials
- Prune trees
- Reactivate 'ground force' local volunteers who did landscaping

Byron Street

- Parklets
- Units could be built by the Men's Shed (?) out of recycled pallets/ skip bins

Deacon Street

- Feasibility Study - 2 way street, enter from Byron Street roundabout

RANGE OF INVOLVEMENT:

Council

- Framework
- Fast track/ cut red tape
- Provide materials
- Subject expert advice + access to information
- Provide space

Workshop Day 2

Independent Support

- Entrepreneurs
- Volunteers
- Business owners
- Community groups

Influence

- Local Council
- State government
- Private land

Group 2 – Station St & Deacon St

ACTIVATION:

- Story-telling on street
- Street piano (covered)
- Soap box in the park
- Dance O'Mat
- Station Street Farmer's Market
- Urban mountain bike race
- Friday night:
 - Pork Park night
 - Catch the piglet
 - Food and bar
 - Al fresco
- Parklet main street
 - Kid's reading
 - Bean bags
- Outside theatre night
 - Kid's art

RANGE OF INVOLVEMENT:

- Deacon Street one way west to east – trial
- Upgrade Deacon Street – 2 way
- Garages trading as shops (safety/ legalities)
- Need cycleway/ walkway - activate rail corridor
- Need bin enclosure / refuse solution

Workshop Day 2

Group 3 – Station St & Byron St (east)

Item No.	ACTIVATION:	RANGE OF INVOLVEMENT:
1.	Farmer's market in Station Street	Influence - Need road closure Markets and Council
2.	Friday night food market or festival in Station Street	Partnership/ influence
3.	Move library bus to Heritage House	Partnership
4.	Community paint station day (outside A&I Hall)	Partnership
5.	Play with different bus stop locations	Council/ Bus Co.
6.	Pop-up park in Station Street on a Sunday	Partnership
7.	Skateboard competition	Partnership
8.	Carpark Ballina/ Byron Street	Council
9.	Bike TT around park	Partnership

Group 4 – Station St & Showgrounds

ACTIVATION:

- Station Street Events
- Bottle Shop street art
- A&I Parking removal
- Bike path after dark
- Build bus stop/ sort school parking
- Moonlight cinema
- Lights on Masonic Hall

RANGE OF INVOLVEMENT:

NOW

- Bottleshop wall art – Bare Bones/ Bottle shop
- A&I exterior lighting
- Moonlight cinema in Showground
- Encourage nomads to B.H.S for day parking

SOON

- Station Street 'after dark' event, close it off, light up buildings, food trucks etc
- Remove parking at A&I Hall
- Bus stop at school

LATER

- Connect Station Lane
- Alternate traffic solutions
- Showground stormwater

GUERRILLA

- Start first section of Bangalow to Byron bike trail

Workshop Day 2

Group 5 – Whole of Town

RANGE OF INVOLVEMENT:

Masterplan Reference Group

- Set up a mechanism where a reference group comes together to thrash out a project to implementation.
- Membership may change based on the project/ idea.
- One overall management / bigger picture reference group.

Green spaces

- landowners (school, state rail, showgrounds)
- Influence

Laneway connections

- Influence
- Work with the landowners to achieve win-win

Waterfront

- Partnership

'The Briefcase' – Ideas & issues to take away and investigate further after the workshop

- Better block
- Shared streets – 'Poynton Town Centre' example (google it)
- Temporary Station St toilets
- Farmer's market on Station Street
- Disability access & toilets for temporary events
- Placemaking Strategy for Council
 - Co-creation
 - Co-contribution
 - Place capital
- Study other places
- Embrace confusion
- Do we want big city ideas?
- Acknowledge not everyone wants change
- Trader Resilience Strategy
- Jobs 4 Kids – youth unemployment
- Council culture of placemaking
- Place User – need to do some observations and counts at different times of the day/ night
- Coordination of community groups – across and into Council – one person responsible
- "The Guardian Group is here", Simon (Mayor)
- Need a target
- 355 Committee, Progress Association, Bangalow Parklands Group
- Rural connections/ respect – what does this mean?
- Mindset – locals as well as visitors
- Temporary - trial alternatives
- Totally Locally (Google it)

Appendix 1 – Photographic record of sheets produced at the workshop

(Separate document)